

A photograph of the Francis Greenway High School building, showing the entrance and the school's name on the facade.

Francis Greenway

Referral Process

At Francis Greenway High School, the Student Support Officer can receive referrals from:

- Deputy Principals
- School Counsellor
- Head Teacher Wellbeing
- Self referrals (through Head Teacher Wellbeing and Senior Executive staff).



FRANCIS GREENWAY

— HIGH SCHOOL —

SUCCESSFUL LEARNERS – SUPPORTIVE ENVIRONMENT

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Student Support Officer

FRANCIS GREENWAY
HIGH SCHOOL

How We Work With School Staff

Student Support Officers:

- Work with the School Counsellors to better meet the wellbeing needs of students.
- Attend learning support meetings to advocate for individual students' learning needs.
- Attend welfare meetings to promote positive student wellbeing at Francis Greenway High School.
- Attend suspension re-entry meetings.
- Communicate with teaching staff about individual student plans and goals.
- Link students and families in with school services.
- Provide community organisation information to Francis Greenway High School staff ,students and families.
- Linking students into education based programs to promote school engagement.

Services Provided by Student Support Officer

The welfare of students is a priority to the staff at Francis Greenway High School.

The Student Support Officer undertakes the position of advocate, providing a safe listening space and guidance. The SSO empowers the students by:

- Teaching resilience, coping strategies, responsibility and safe behaviours.
- Encouraging goal setting and organisation.
- Educating students about stress reduction techniques.
- Whole school approach to anti-bullying by developing and implementing programs for all year levels.
- Working with community organisations to make connections with students and their families.
- Being involved in new student transition.
- Help students and families navigate services both in school and in the wider community.

About the Student Support Officer Role

The role of Student Support Officer (SSO) is to provide support to students and their families throughout their time at Francis Greenway High School.

This includes:

- Working with individual and small groups of students to develop effective coping strategies and positive relationships.
- Develop and implement anti-bullying initiatives.
- Being actively involved in school community activities to promote positive relationships with students and staff.
- Encourage and assist in the transition process for all new students to Francis Greenway High School.
- Connecting students, families and the school community to outside organisation and community activities.
- Promote and educate students about health and wellbeing.
- Promote school engagement.